

## **FINANCIAL POLICY**

**THANK YOU FOR CHOOSING OUR OFFICE AS YOUR DENTAL HEALTH CARE PROVIDER. WE ARE COMMITTED TO PROVIDING YOU WITH THE HIGHEST QUALITY LIFETIME DENTAL CARE, SO THAT YOU MAY FULLY ATTAIN OPTIMUM ORAL HEALTH. PLEASE UNDERSTAND THAT PAYMENT OF YOUR BILL IS CONSIDERED PART OF YOUR TREATMENT. THE FOLLOWING IS A STATEMENT OF OUR FINANCIAL POLICY, WHICH WE REQUIRE THAT YOU READ, AGREE TO, AND SIGN, PRIOR TO ANY TREATMENT.**

**PAYMENT IS DUE AT THE TIME SERVICE IS PROVIDED. OUR OFFICE ACCEPTS CASH, PERSONAL CHECKS, MASTERCARD, VISA, AND DISCOVER. OUTSIDE FINANCING IS AVAILABLE THROUGH CARE CREDIT UPON REQUEST AND APPROVAL. (WOULD YOU LIKE MORE INFORMATION ON THE CARE CREDIT PROGRAM?)**

**PLEASE NOTE: RETURNED CHECKS WILL BE SUBJECT TO ADDITIONAL FEES. IN THE CASE IT BECOMES NECESSARY FOR OUR OFFICE TO ENLIST A COLLECTION SERVICE AND/OR LEGAL ASSISTANCE, YOU WILL BE RESPONSIBLE FOR ANY COLLECTION AND/OR LEGAL CHARGES INCURRED.**

**\*AS A COURTESY TO YOU, WE WILL HELP YOU PROCESS ALL YOUR INSURANCE CLAIMS. PLEASE UNDERSTAND THAT WE WILL PROVIDE AN INSURANCE ESTIMATE TO YOU ,HOWEVER, IT IS NOT A GUARANTEE THAT YOUR INSURANCE WILL PAY THE EXACTLY AS ESTIMATED. YOUR INSURANCE COMPANY AND YOUR PLAN BENEFITS ULTIMATELY DETERMINE THE AMOUNT PAID. WE WILL OF COURSE DO ALL WE CAN TO MAKE SURE YOUR ESTIMATE IS AS ACCURATE AS POSSIBLE.**

**\*ALL CHARGES YOU INCUR ARE YOUR RESPONSIBILITY REGARDLESS OF YOUR INSURANCE COVERAGE. WE MUST EMPHASIZE THAT AS YOUR DENTAL CARE PROVIDER, OUR RELATIONSHIP IS WITH YOU, OUR PATIENT, NOT WITH YOUR INSURANCE COMPANY. YOUR INSURANCE POLICY IS A CONTRACT BETWEEN YOU, YOUR EMPLOYER, AND YOUR INSURANCE COMPANY. OUR OFFICE IS NOT A PARTY TO THIS CONTRACT.**

**\*OUR PRACTICE IS COMMITTED TO PROVIDING THE BEST TREATMENT FOR OUR PATIENTS AND WE CHARGE WHAT IS USUAL AND CUSTOMARY FOR OUR AREA. YOU ARE RESPONSIBLE FOR PAYMENT REGARDLESS OF ANY INSURANCE COMPANY'S ARBITRARY DETERMINATION OF USUAL AND CUSTOMARY RATES.**

**\*WE ASK THAT YOU SIGN THIS FORM AND/OR ANY OTHER NECESSARY DOCUMENTS THAT MAY BE REQUIRED BY YOUR INSURANCE COMPANY. THIS FORM INSTRUCTS YOUR INSURANCE COMPANY TO MAKE PAYMENT DIRECTLY TO OUR OFFICE.**

- INSURANCE PAYMENTS ARE ORDINARILY RECEIVED WITHIN 30-60 DAYS FROM THE TIME OF FILING. IF YOUR INSURANCE COMPANY HAS NOT MADE PAYMENT WITHIN 60 DAYS, WE WILL ASK THAT YOU CONTACT YOUR INSURANCE COMPANY TO MAKE SURE PAYMENT IS EXPECTED. IF PAYMENT IS NOT RECEIVED OR YOUR CLAIM IS DENIED, YOU WILL BE RESPONSIBLE FOR PAYING THE FULL AMOUNT AT THAT TIME.**

**\*WE WILL COOPERATE FULLY WITH THE REGULATIONS AND REQUESTS OF YOUR INSURANCE COMPANY THAT MAY ASSIST IN THE CLAIM BEING PAID. OUR OFFICE WILL NOT, HOWEVER, ENTER INTO A DISPUTE WITH YOUR INSURANCE COMPANY OVER ANY CLAIM.**

**WE THANK YOU FOR THE OPPORTUNITY TO SERVE YOUR DENTAL HEALTH CARE NEEDS AND WELCOME ANY QUESTIONS YOU MAY HAVE CONCERNING YOUR CARE OR FINANCIAL POLICY.**

**I HAVE READ, UNDERSTAND AND AGREE TO THE ABOVE TERMS AND CONDITIONS. I AUTHORIZE MY INSURANCE COMPANY TO PAY MY DENTAL BENEFITS DIRECTLY TO MY DENTAL OFFICE.**

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**PATIENT NAME**

**DATE**

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**PRINT NAME OF PATIENT OR GUARANTOR, IF MINOR**

**DATE**